



Prepaid Flex Mastercard® Rebate Guide

You have received a Prepaid Flex Mastercard® rebate. Please follow these simple steps to activate your award.

Step 1: Look for Your First Email

You will receive an email from rewardhub-orders@grsportal.com

Subject Line: *Don't Miss This: Your Deck It Out Rebate eGift Card Is Ready*

If you don't see it, check your Junk or Spam folder.

From: rewardhub-orders@grsportal.com <rewardhub-orders@grsportal.com>
Sent: XX
To: XX
Subject: Don't Miss This: Your Deck It Out Rebate eGift Card Is Ready

Step 2: Enter Your Challenge Code

Click the **Redemption Link** in the email

Order #: GRIPRITE_TEST_20260225
Details:
Redemption Link: <https://rl.rewardcloud.io/index/>
Challenge Code: abc-123-xyz-987

You will be directed to a new page, here insert the **Challenge Code** found in the email.

Important: Your Challenge Code is valid for 90 days.

Click **Continue**.

Reward Cloud®



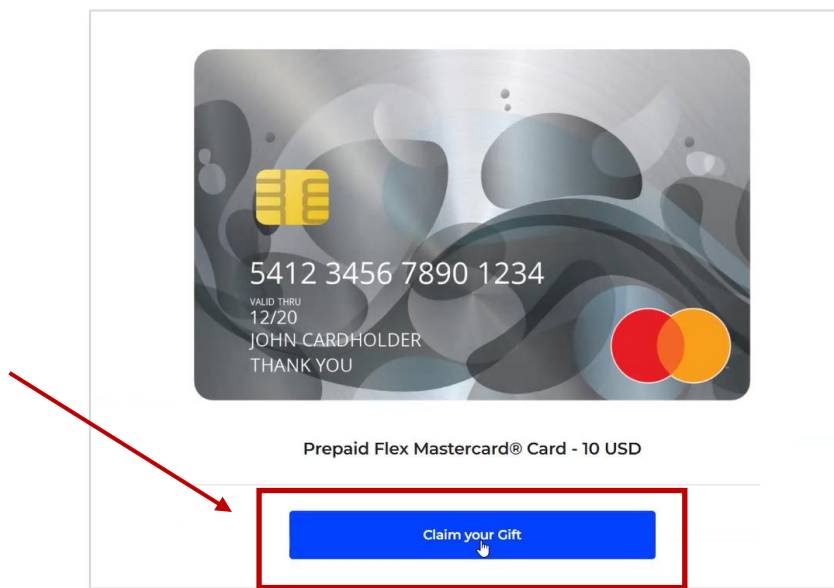
Prepaid Flex Mastercard® Card - 10 USD

Enter Your Challenge Code

Continue

Order #: GRIPRITE_TEST_20260225
Details:
Redemption Link: <https://rl.rewardcloud.io/index/>
Challenge Code: abc-123-xyz-987

Click the **Claim your Gift** button

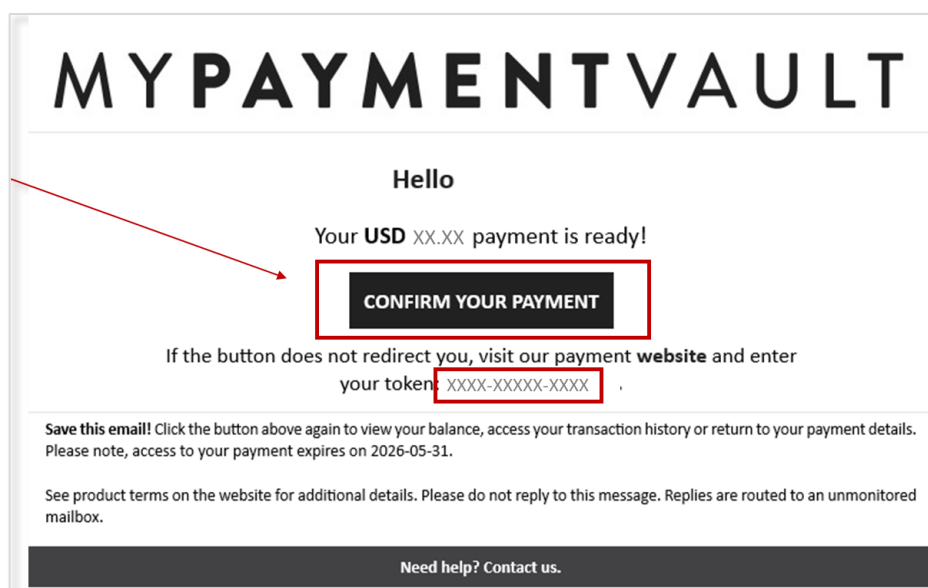


Step 3: Confirm Your Reward

Within 5 minutes, you will receive a second email from: notification@mypaymentvault.com

Subject Line: *Your Reward Card has Arrived!*

Click the **CONFIRM YOUR PAYMENT** button.



Step 4: Log Into My Payment Vault

You will be directed to the My Payment Vault login page. Accept cookies when prompted (recommended).

If You Are a New User:

Create a secure password.

If You Already Have an Account:

Log in using your existing email and password.

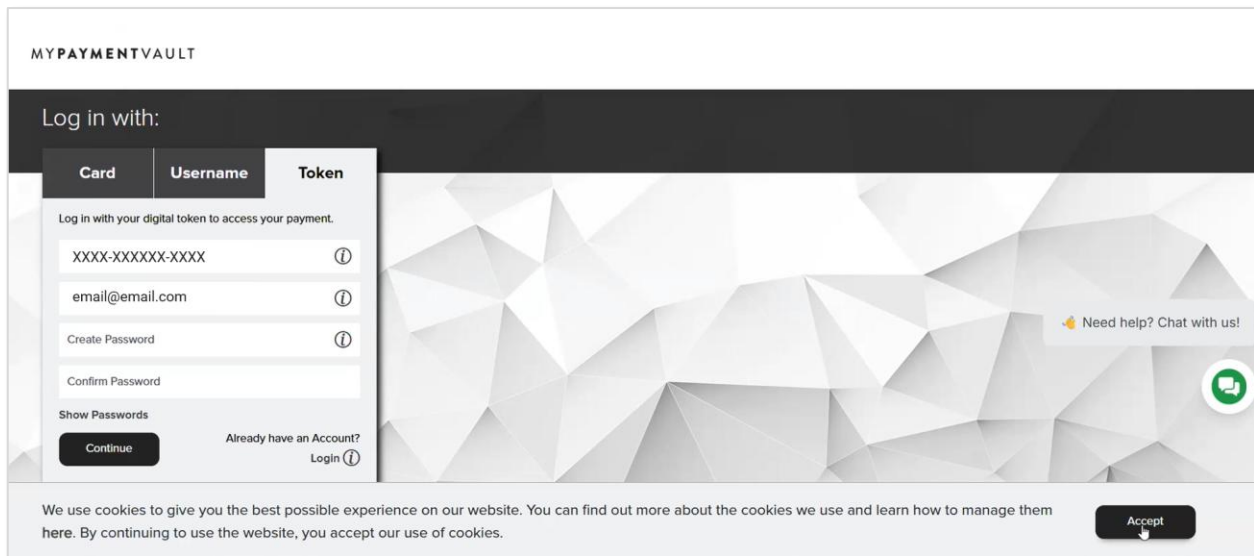
If Your Digital Token Is Not Automatically Displayed:

Return to the My Payment Vault email (found in Step 3).

Copy the digital token.

Paste it into the text field.

Click **Continue**.



The screenshot shows the 'MYPAYMENTVAULT' login interface. At the top, it says 'Log in with:'. Below this are three tabs: 'Card', 'Username', and 'Token'. The 'Token' tab is selected, and a message says 'Log in with your digital token to access your payment.' Below this are input fields for the token (displayed as 'XXXX-XXXX-XXXX'), email ('email@email.com'), 'Create Password', and 'Confirm Password'. There are 'Show Passwords' and 'Continue' buttons. A link for 'Already have an Account? Login' is also present. On the right, there is a chat bubble that says 'Need help? Chat with us!'. At the bottom, a cookie consent banner is visible with an 'Accept' button.

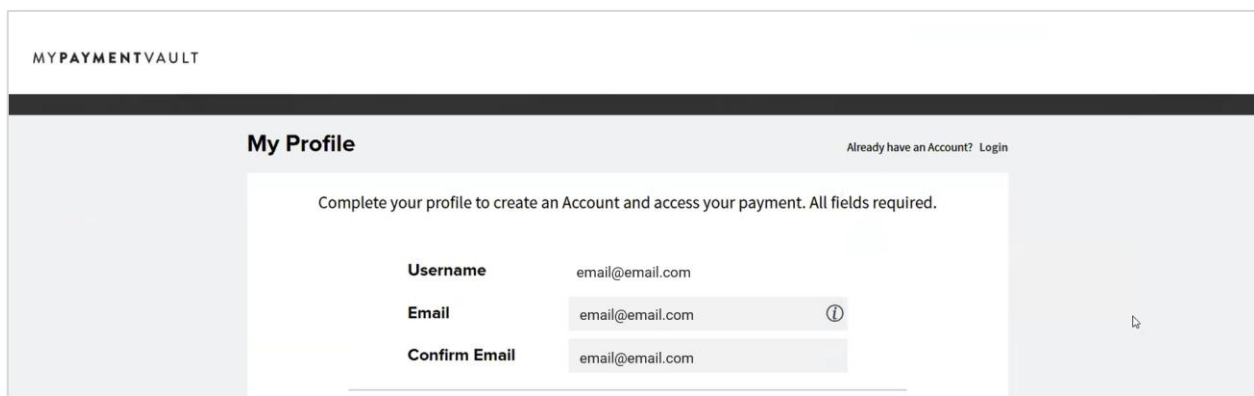
Step 5: Complete Your Profile (if required)

Review your profile and **complete any missing details**

Phone number must contain numbers only (no dashes or parentheses).

Review and accept the Terms

Click on the **Continue** button.



The screenshot shows the 'MYPAYMENTVAULT' 'My Profile' page. It has a header 'My Profile' and a link 'Already have an Account? Login'. The main content area says 'Complete your profile to create an Account and access your payment. All fields required.' Below this are three input fields: 'Username' (filled with 'email@email.com'), 'Email' (filled with 'email@email.com' and has an info icon), and 'Confirm Email' (filled with 'email@email.com').

Step 6: Choose Your Delivery Option

Select one of the following:

Virtual Card (Instant Access)

Use online, by phone, or add to retail mobile apps

View card details and transaction history anytime in your My Payment Vault account

Physical Card (Mailed to you)

Use in-store or online

Arrives via First Class USPS within 7-10 business days

Save For Later

Save your digital token to your account for activation at a later date (expires in 90 days).

Combine multiple tokens into a larger denomination (5% fee applies)

After selecting your option, click the **Confirm** button

Select an Option Below



Virtual Card

What You Get: One-time-load virtual card. Shop online or add to retail mobile apps.

Delivery: **Instant!** Immediate access to card number, expiration date and security code.



Value
USD **10.00**

Select

FAQS



Physical Card

What You Get: One-time-load physical plastic card. Shop in-store or online.

Delivery: **Via mail** in 7-10 Business Days for addresses in the United States and Canada and 15-25 business days for all other countries.



Value
USD **10.00**

Select

FAQS



Save for Later

What You Get: **Save your digital token** and combine its value with other tokens to get one card for a larger value.

Delivery: **Instantly saved.** Tokens can be combined at any time through your Digital Wallet.

Value
USD **10.00**

Select

FAQS

Use your Prepaid Mastercard® anywhere Mastercard is accepted around the world, unless otherwise indicated in the Cardholder Agreement. This Card is issued by The Bancorp Bank, N.A.; Member FDIC, pursuant to license by Mastercard International. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.

Step 7: Enjoy your Reward

You will be directed to a confirmation page verifying your card has been claimed.

Virtual Card

- You'll receive a confirmation email from auto-confirm@mypaymentvault.com
Subject Line: *You Chose a Virtual Card!*
- You can print or access your card anytime through your My Payment Vault account

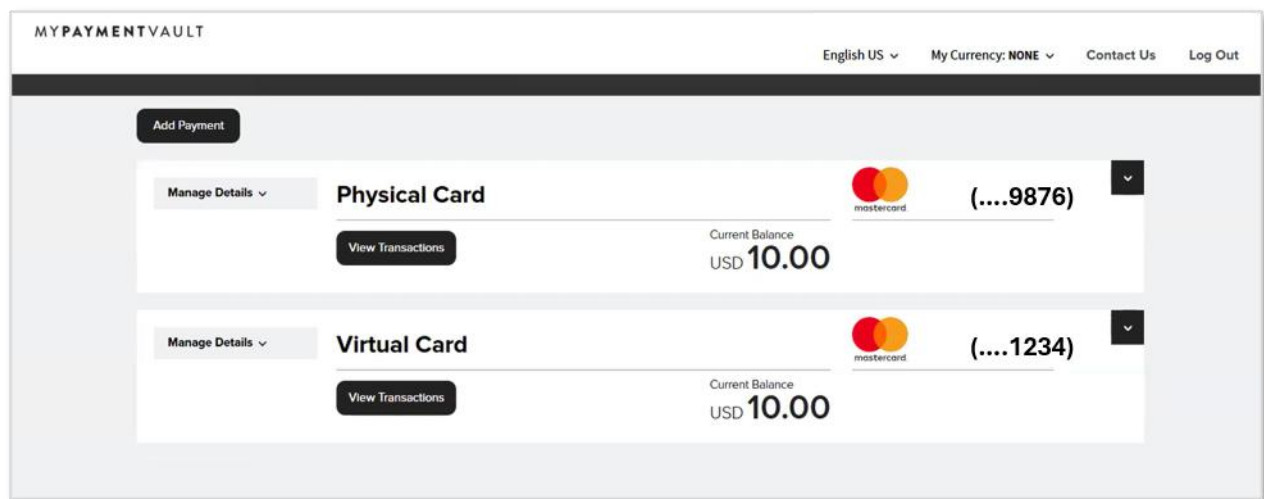
Physical Card

- You'll receive a confirmation email from auto-confirm@mypaymentvault.com
Subject Line: *You Chose a Physical Card!*
- Your card will be mailed to you

Save for Later

- You can login to your My Payment Vault account at a later date to choose a Virtual or Physical card
- **Important: Funds can only remain in 'Save for Later' for 90 days.**

Gift cards are subject to the issuer's terms and conditions. Certain transactions and services may not be supported.



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My Payment Vault Features

My Payment Vault is the main hub of activity where you can:

- View all cards and transaction history.
- View and combine Saved Tokens.
- Update your profile (email/password/address/security questions)
- Access FAQs
- Chat with customer service

Important Email Addresses

Don't ignore or delete messages from the following senders – they each contain important steps in your rebate process:

rewardhub-orders@grsportal.com

Includes your Redemption Link and Challenge Code needed to claim your rebate

notification@mypaymentvault.com

Includes your gift card token and links to complete your rebate claim

auto-confirm@mypaymentvault.com

Confirms that you successfully selected your card (Virtual or Physical). This is proof that the process is complete.

security@mypaymentvault.com

Used to verify your identity when taking certain actions on the My Payment Vault website